

Service Bulletin

Quickstart Test

Applies to: All 8 Series Products



A quickstart test is a baseline test for functionality of all 8 Series products. Prior to starting any additional troubleshooting, the unit needs to have this test applied as it will clear many common temporary errors. The procedure below is written for the 8G specifically, but is the same in all other respects to all equipment in this line.

Procedure

1. Approach the rear of the Stepmill and ensure that the power cord is plugged in.

Note: For self-powered units, you will need to start the unit in motion to turn on the console instead.



2. Power cycle the unit.
3. Approach the front of the Stepmill and step onto the stairs. The stairs should not move.

4. Once you are standing on the Stepmill, press the Quickstart button and wait for the Stepmill to begin the workout.



5. After pressing Quickstart, did the stairs of the Stepmill start moving? If yes, then the Quickstart test has been successful. If the stairs did not start moving, the Quickstart test failed.

Note: If the unit operates normally after this test any error may have been temporary. Any error should be repeatable to be identified as a variety of factors may cause a single non-repeatable error.

6. If quickstart test fails, or if the console throws an error when the unit is powercycled, perform additional troubleshooting.